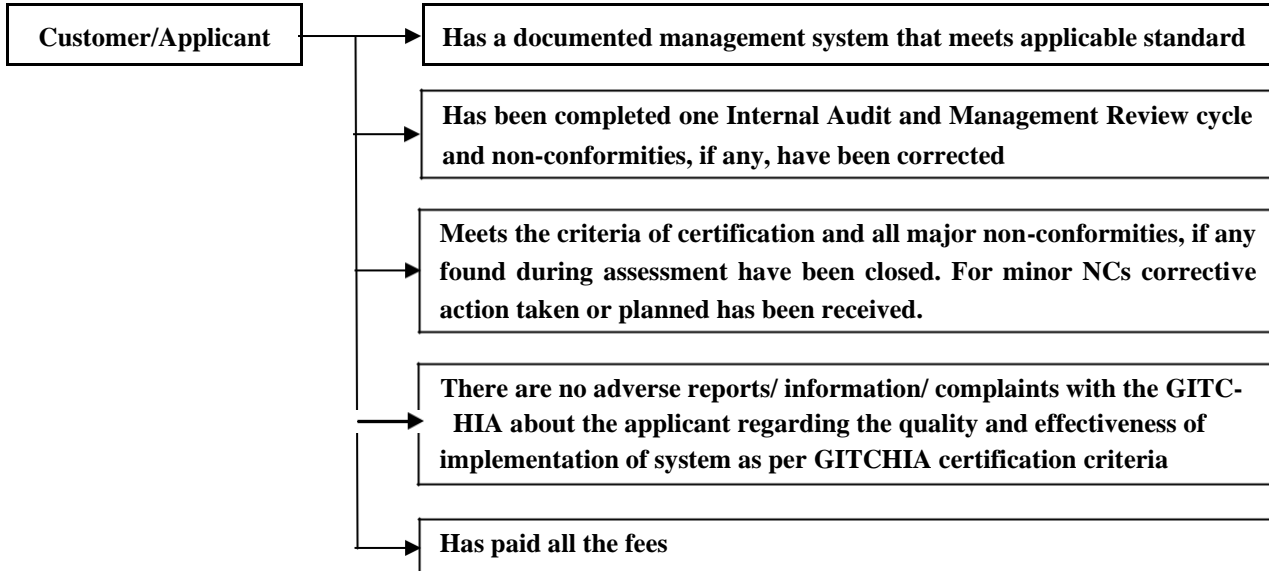


## Granting Certification

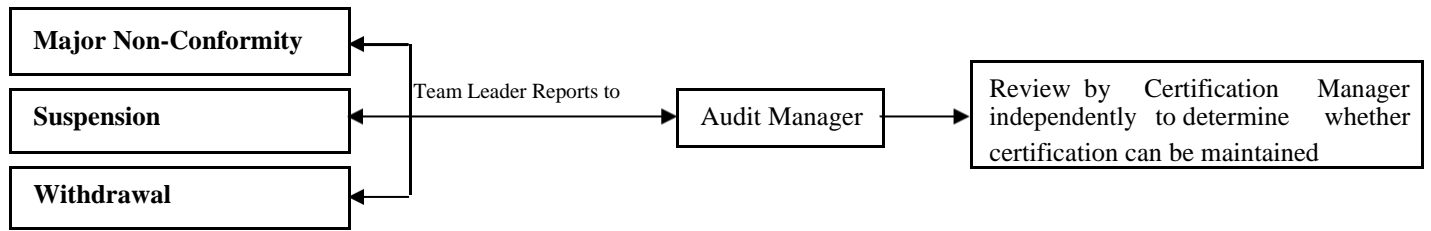
Granting certification means the state that the compliance to the Certification requirements has been confirmed by the GITCHIA as per its Certification Procedures.

The certification is granted and recorded in list of customers on the website after the following conditions have been met by the applicant organization.

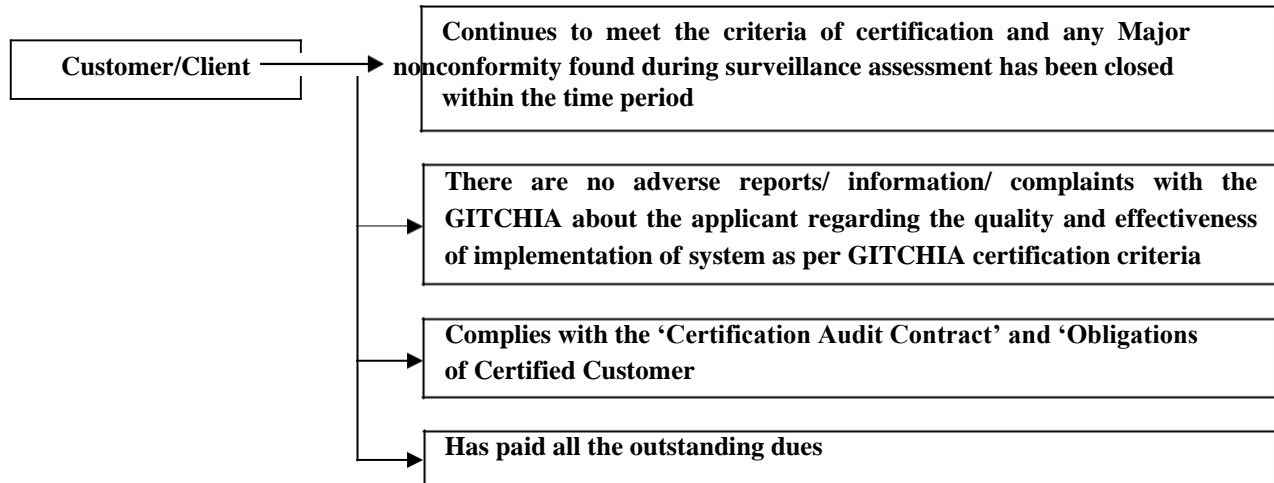


## Maintaining Certification

Maintaining Certification means the state that demonstrate that the client continues to satisfy the requirements of the management system standard based on the positive conclusion/recommendation by the audit team leader during on-going surveillance.



The certification is maintained after the following conditions have been met by the customer



Audit Manager monitors its surveillance activities, including monitoring the reporting by its auditors, to confirm that the certification activity is operating effectively.

Special audits/ Short notice audits may be performed in accordance with Certification System Procedures.

## Suspension of Certification

**Suspending Certification means the state that the customer's certification is suspended as a result of following:**

**Customer does not accept surveillance or recertification audits to be conducted at the required frequencies**

**GITCHIA determines that Customer does not have resources to meet the requirements of the certified system**

**Excessive or serious complaints by interested parties and social conflicts**

**The required actions against the changes of Certification system or requirements have not been taken by Customer during the specified period**

**No/ ineffective corrective action in response to the non-conformities observed during surveillance/ reassessment**

**Any willful misuse of logo of GITCHIA or Accreditation board**

**Not correcting misuse of certification mark, within 30 days**

**Nonpayment of outstanding dues within one month after completion of audit**

**Customer used and applied the certificate (certification) to out of its scope**

**It is proved that the information and/or materials provided by Customer during assessment are misleading**

**Does not comply with contract "Notification of Customer's Change and Assessment for Confirming Change" of the contract**

**GITCHIA determines that Customer does not comply with the agreement(s) and/or contract(s) concluded with GITCHIA**

**GITCHIA determines that Customer does not comply with "Obligations of Certified Customer"**

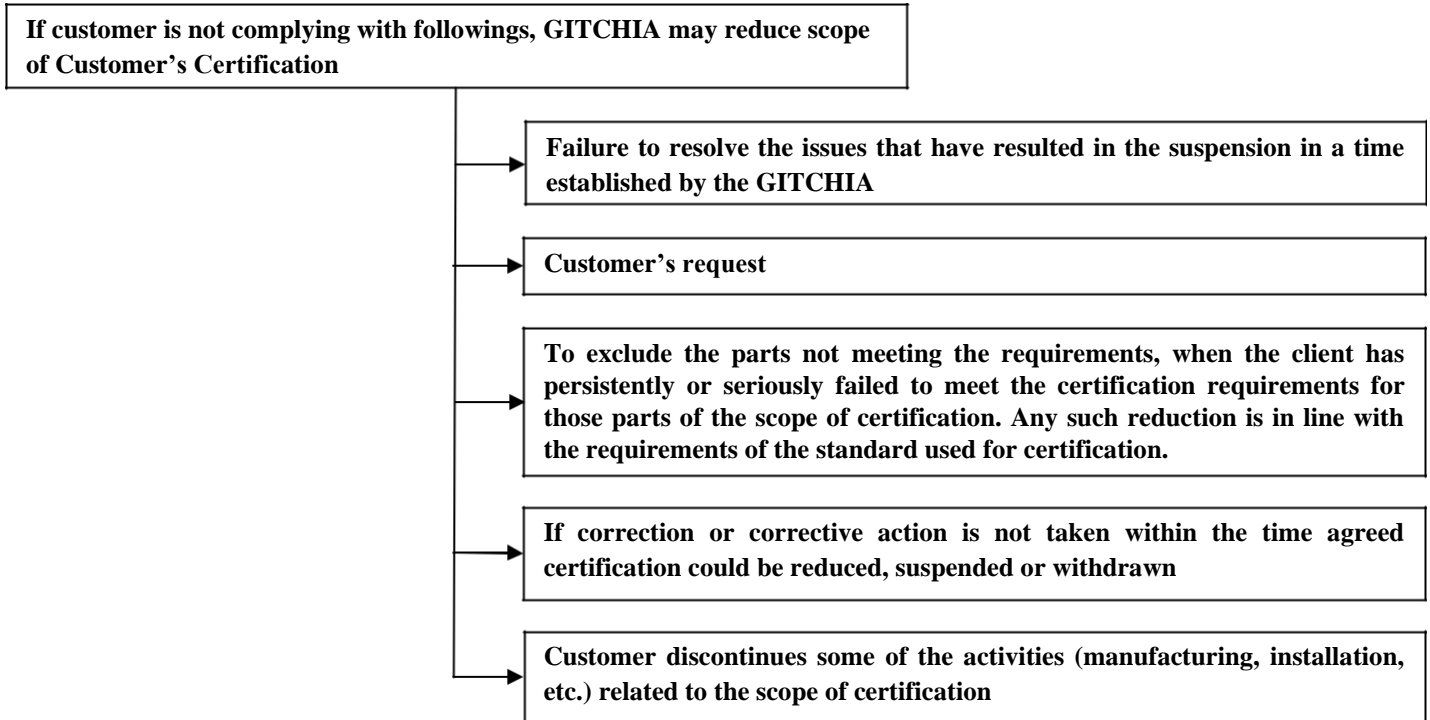
**Any other condition deemed appropriate by GITCHIA management**

**Has voluntarily requested a suspension**

## Reduction of Scope of Certification

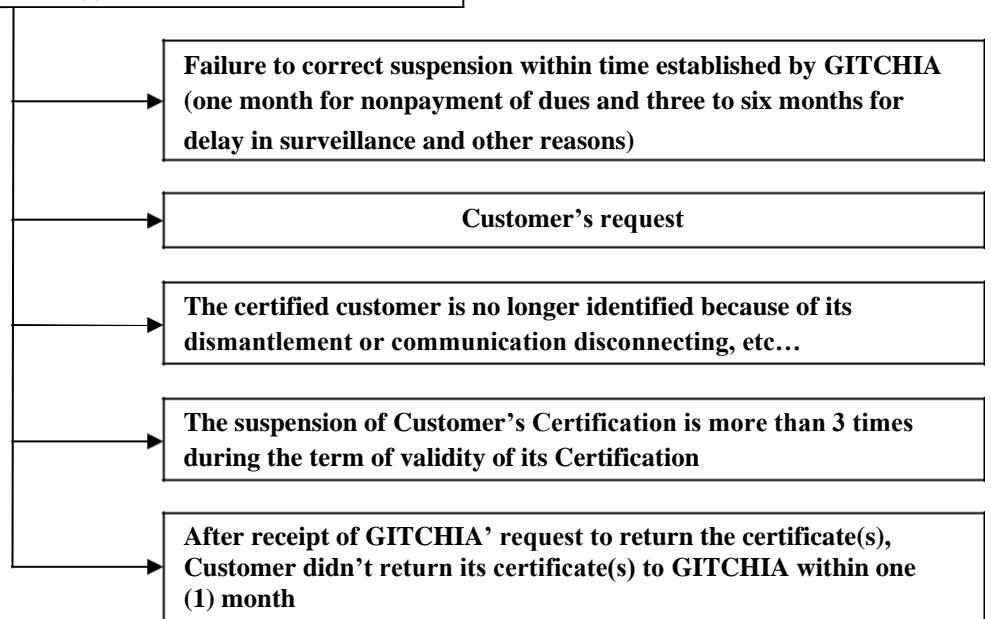
Reducing certification means the state that the customer doesn't fulfill some of the certification requirements under the scope of certification after granting.

### Causes of Reduction of Scope of Certification

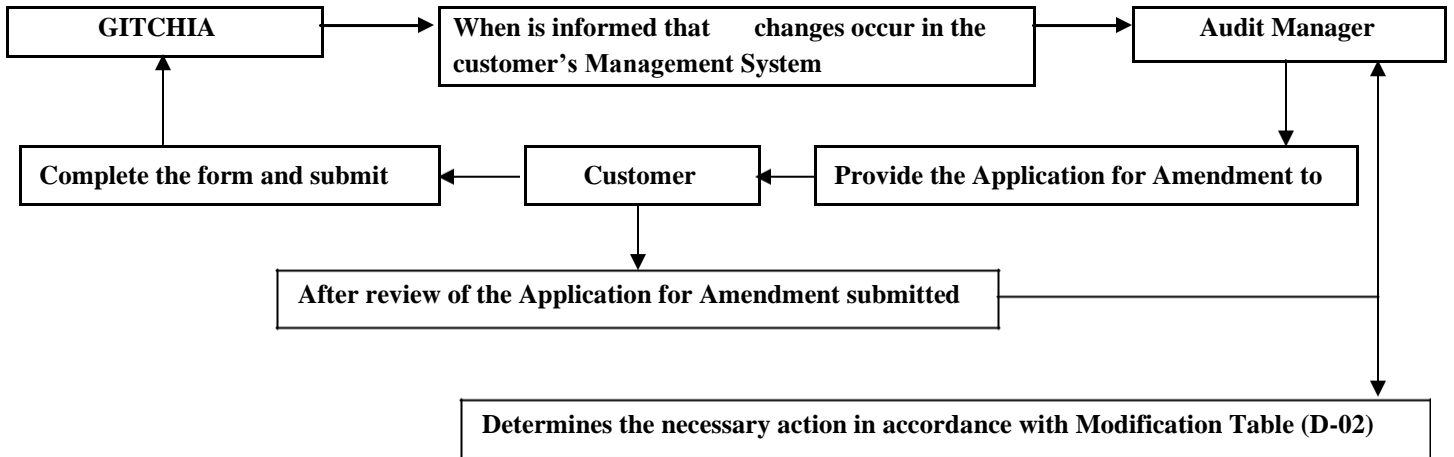


## Withdrawal of Certification

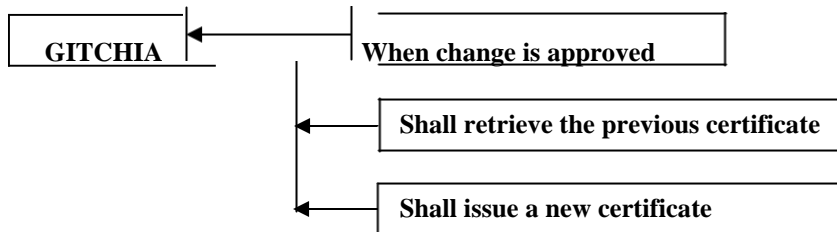
**Withdrawing certification means the state that the customer's certification is withdrawn under the following condition(s):**



**Changes and Modification to Certification**



**1 Issue of Changed Certificate**

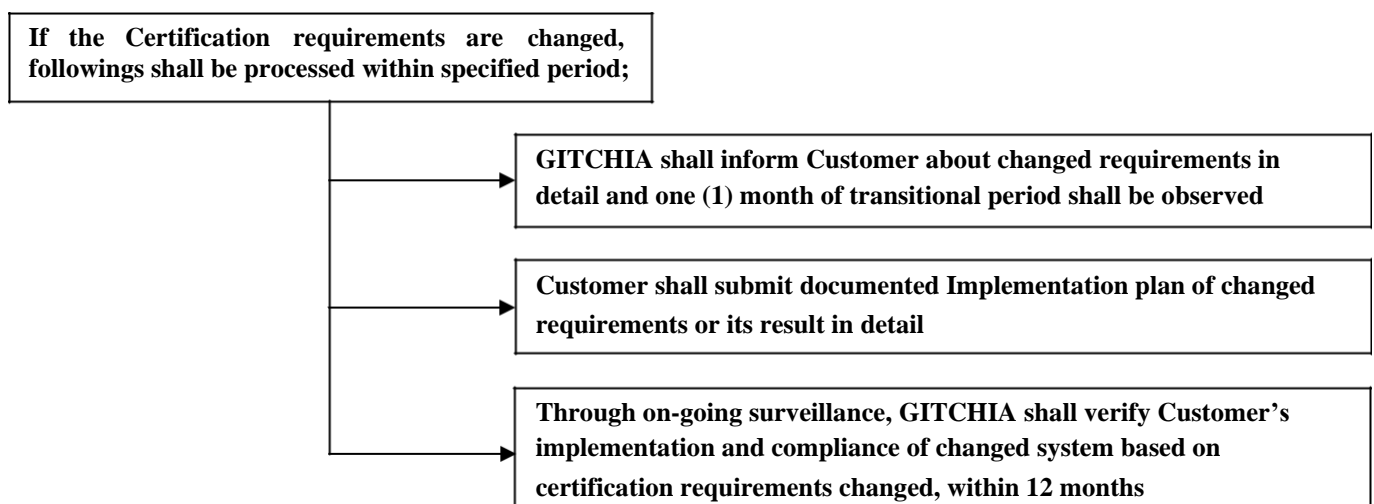


The list of customers is revised accordingly. He/ she shall report the changes to Accreditation body, if required.

**2 Assessments for Modification**

If applicable, Audit Manager shall perform the assessment for modification in accordance with Certification System Procedure

**3 Modifications of Certification Requirements**



In the event that MD decides for the extension of assessment scope, GITCHIA will fulfill the requirements for extension and apply to applicable accreditation body.